

Benchmarking Firm Performance – Insights Gained from PKFOD's Engineering Study

Presented to ACEC/MA Accounting & Finance Forum

Nicholas P. Tamvaklis Michelle M. Downing

**October 10, 2023** 





#### Introduction

With in-depth experience in the architecture and engineering industry, our team includes specialists in advisory, tax, and financial statement matters, areas vital to success in today's complex business environment.

Background of our 2023 Engineering Study:

- Regional and national firms
- Employee-owned
- \$3M to \$400M in gross revenues
- 10 to 2,000 employees

Today's session will cover various Key Performance Indicators and Metrics from our 2023 Engineering Study along with how this information can be used for budgeting within your firm.

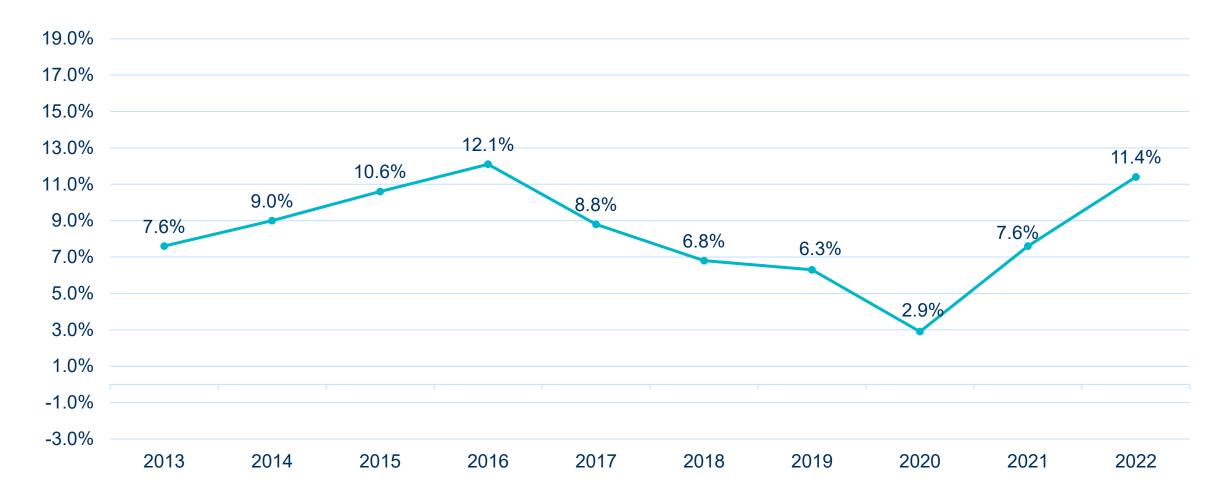


# **Key Performance Indicators & Metrics**

Net Fee Income Growth	
Net Fee Income Per Employee	
Utilization and Profit as a % of Net Fee Income	
Utilization (Hours vs. Dollars)	
Utilization by Role	
Employee Breakout	
Total Labor Billing Multiple (Revenue Factor)	
Billing Multiple vs. Breakeven Multiple	
Profit Per Direct Hour	
Components of the Overhead Rate	
Average Hourly Rates	
Raises as a % of Salary	
Bonuses as a % of Salary	
Staff Turnover Ratio	
Days Fees in Accounts Receivable (DSO)	
Working Capital as a % of Net Fee Income	
IT Statistics	

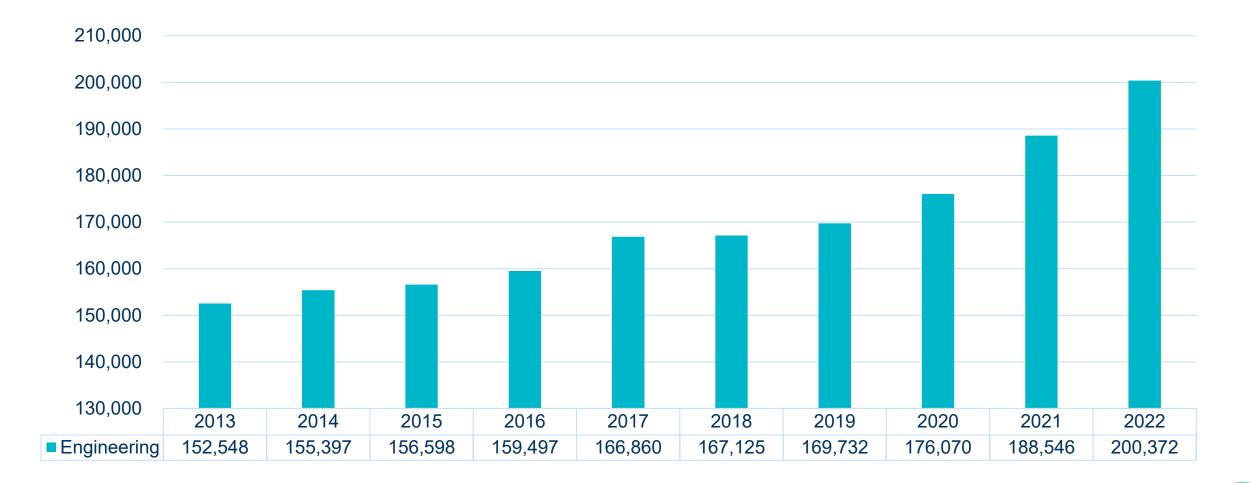


### **Net Fee Income Growth**



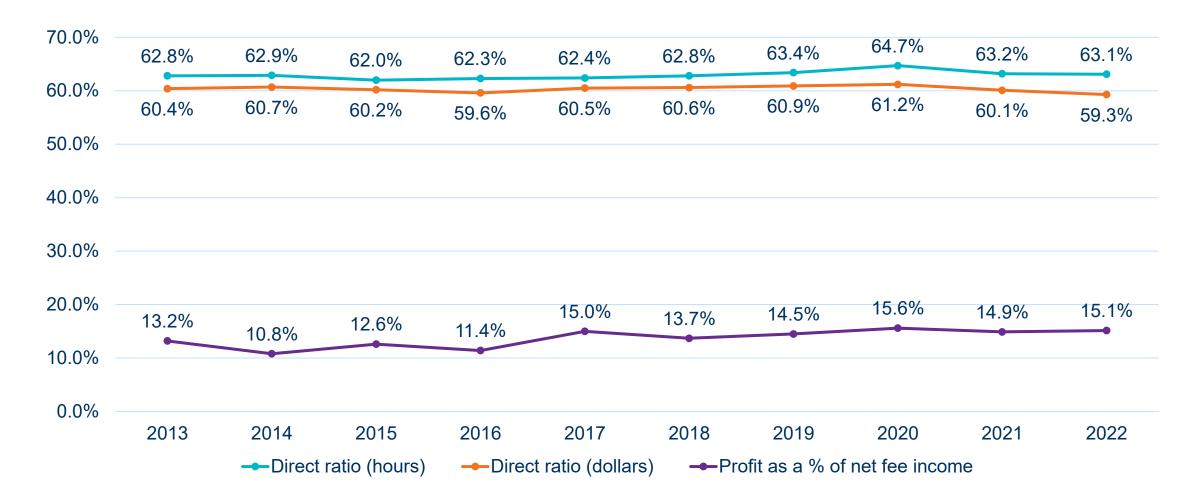


# **Net Fee Income Per Employee**



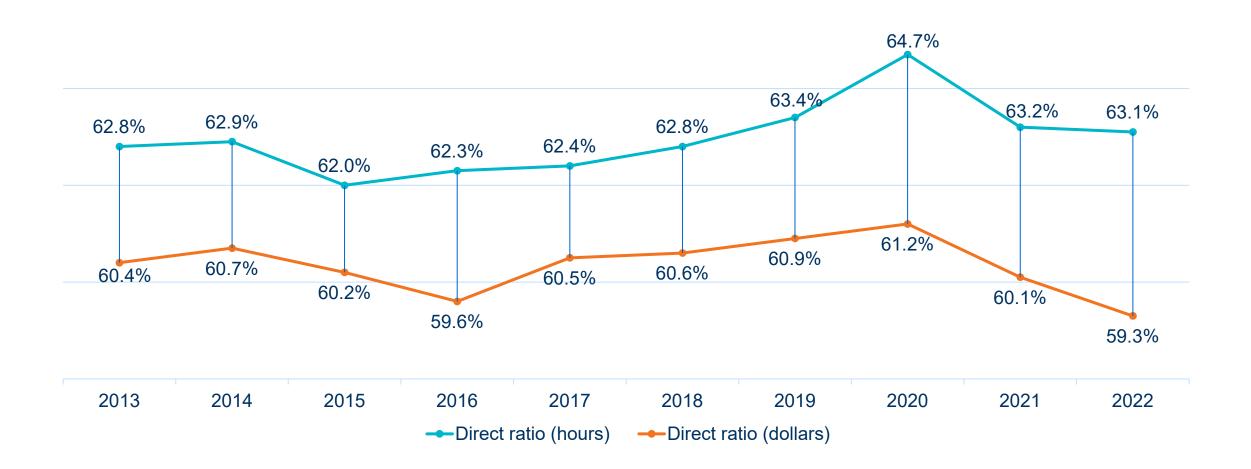


# **Utilization and Profit as a % of Net Fee Income**



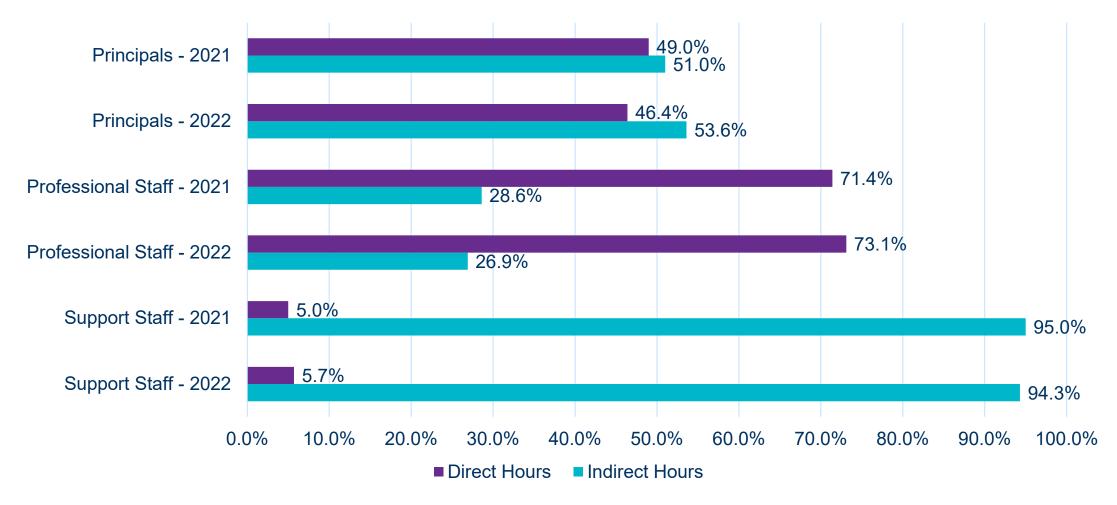


# **Utilization (Hours vs. Dollars)**



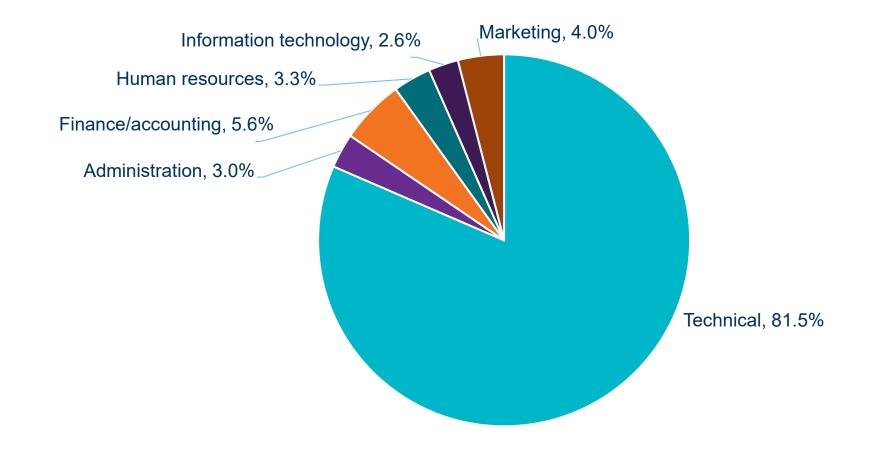


### **Utilization by Role**





# **Employee Breakout**



Technical Administration Finance/accounting Human resources Information technology Marketing

9

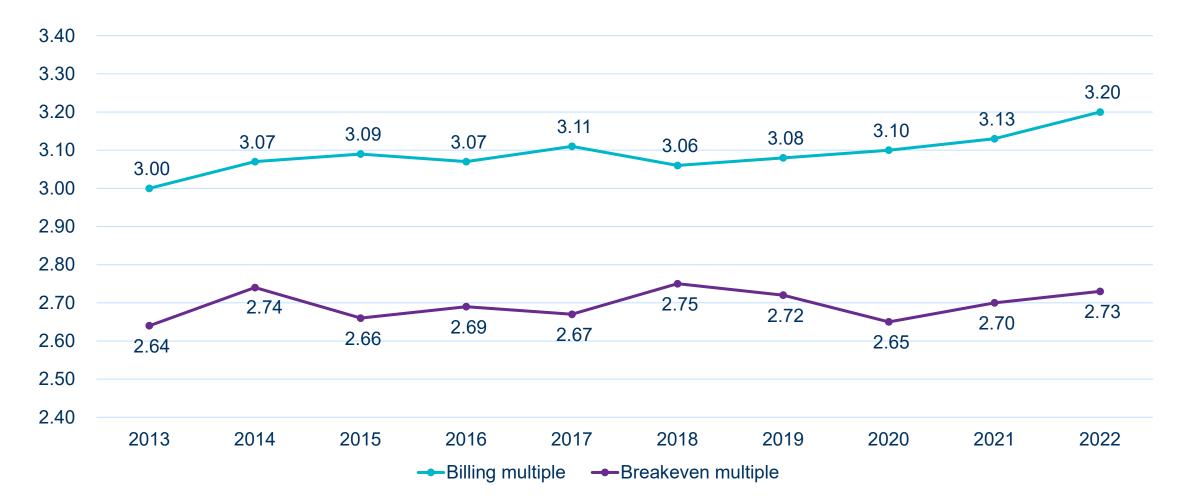


# **Total Labor Billing Multiple (Revenue Factor)**



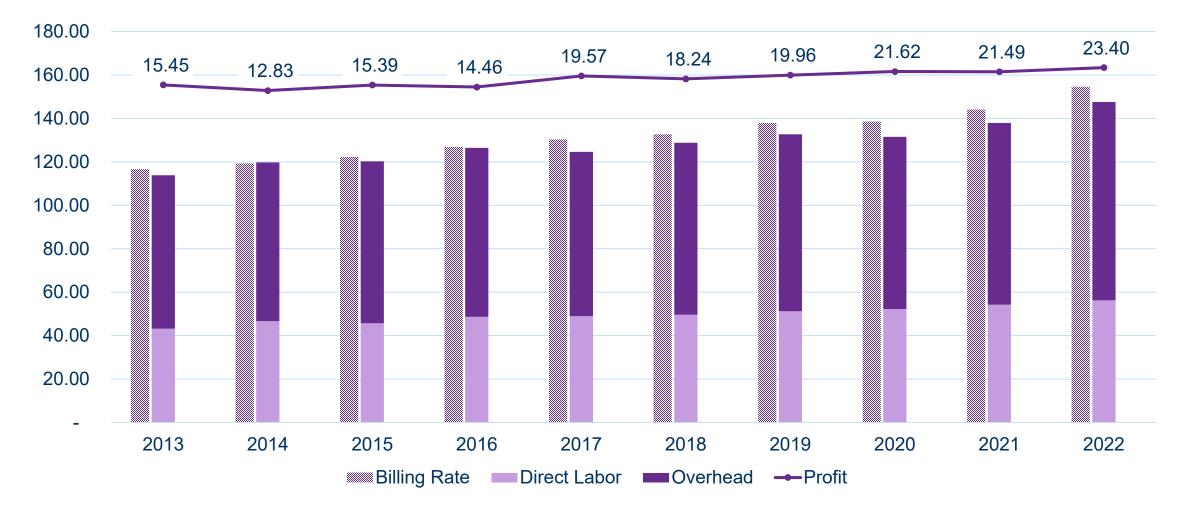


# **Billing Multiple vs. Breakeven Multiple**





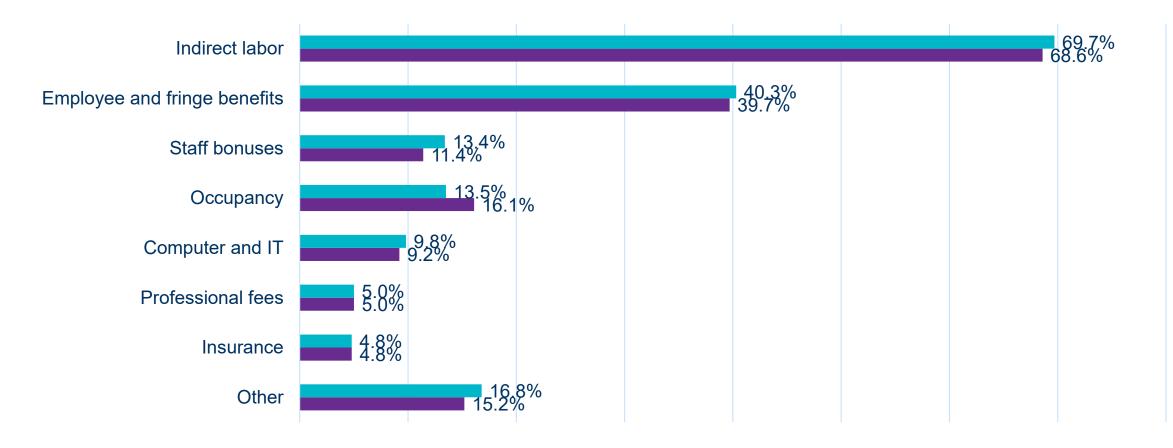
#### **Profit Per Direct Hour**



12



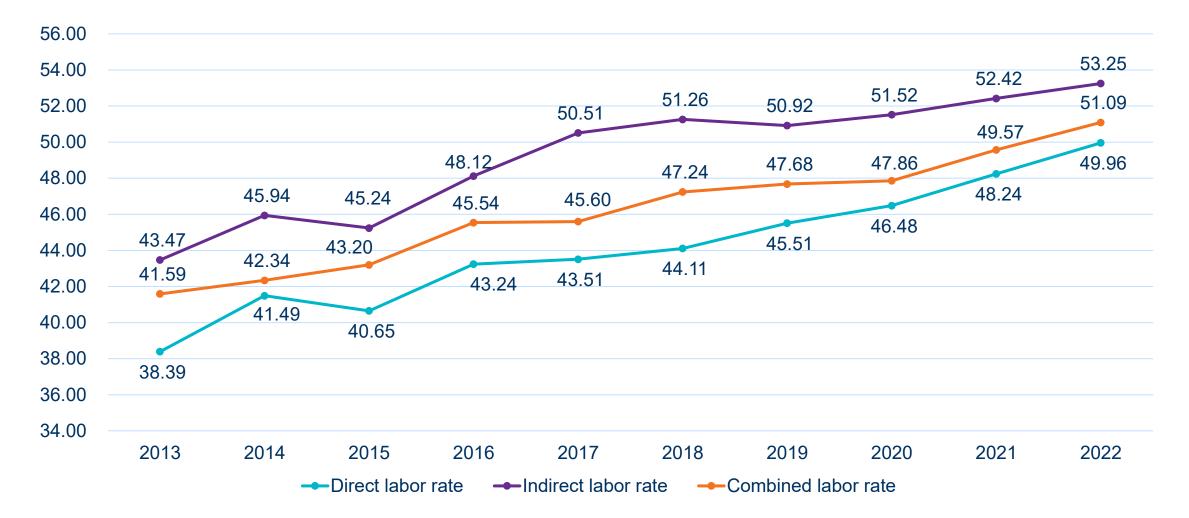
# **Components of the Overhead Rate**



■ 2022 = 173.3% ■ 2021 = 170.0%



#### **Average Hourly Rates**



14

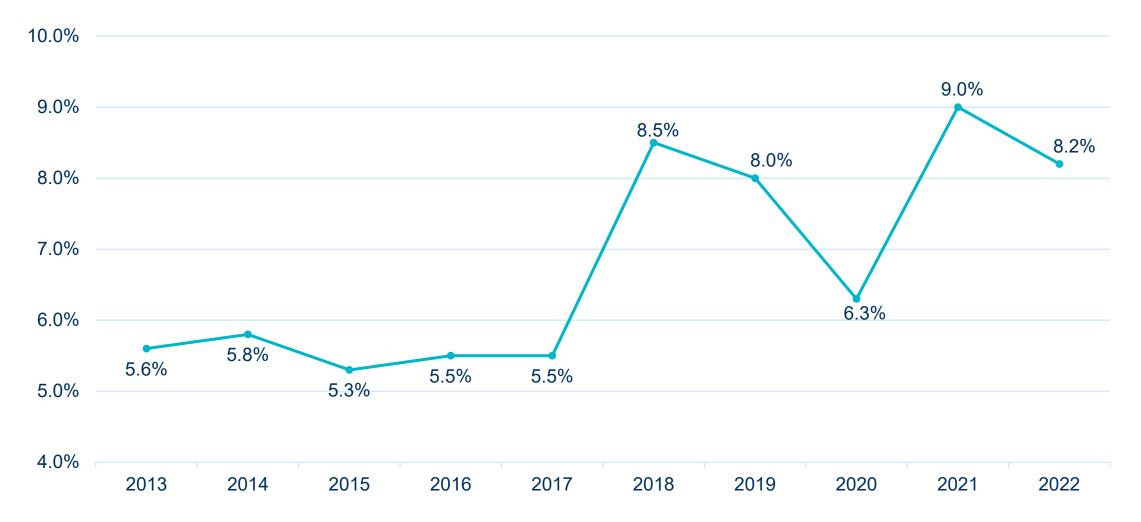


#### **Raises as a % of Salary**





### **Bonuses as a % of Salary**



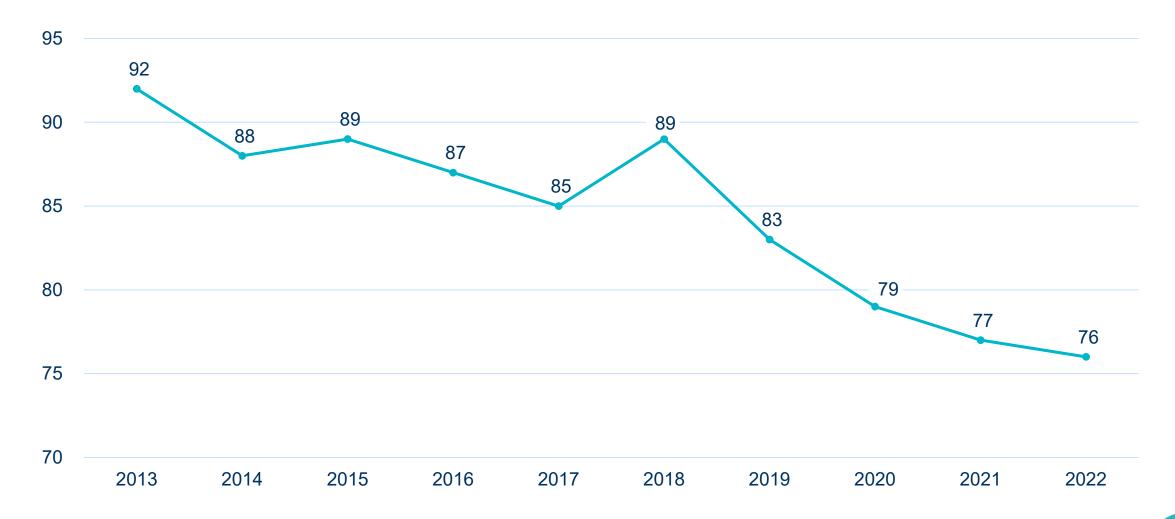


### **Staff Turnover Ratio**





# **Days Fees in Accounts Receivable (DSO)**



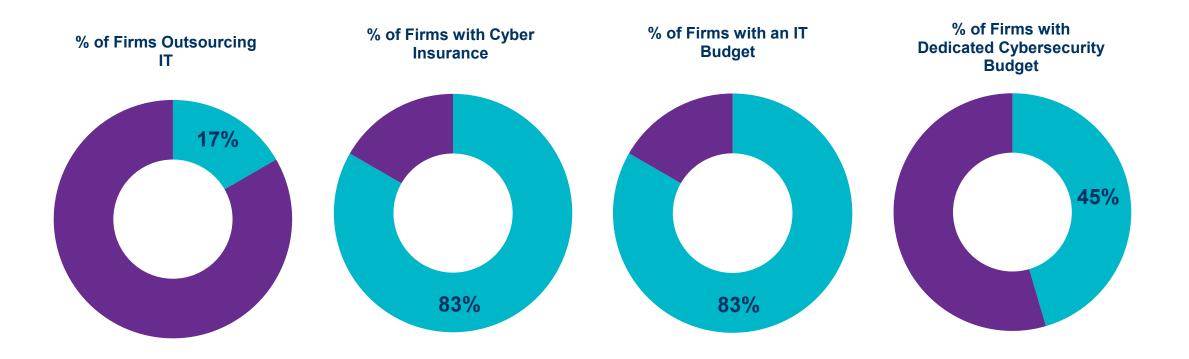


# Working Capital as a % of Net Fee Income





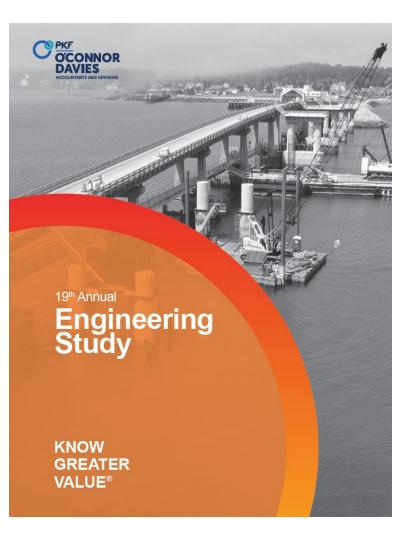
#### **IT Statistics**





#### Resources

Visit the Architecture and Engineering industry page at **PKFOD.com** for additional resources, including our annual study.





### **Thank You**



Nicholas P. Tamvaklis, CPA, CDA, MST Partner ntamvaklis@pkfod.com 781-937-5147



Michelle M. Downing, CPA, MST Principal mdowning@pkfod.com 781-937-5357