

# The Do's and Don'ts of Landing Your Next Strategic Hire



AMERICAN COUNCIL OF ENGINEERING COMPANIES
OF MASSACHUSETTS

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January 18, 2018 © 2017 Friedman & Partners

#### Introduction





My Background

My Passion for this Topic









Recognize the most critical pitching angles to address when selling your firm and the career opportunity (and why this is a must).





Be able to critically analyze a LinkedIn profile, including how to recognize compelling content and potential red flags.





Be able to design and execute a candidate interview process that's beneficial to both the candidate and your firm.





Understand 3 best practices and 3 pitfalls to avoid when communicating with candidates during the search process, including how to message the offer.





#### **Keys to Success**



- It's a candidate's market, requiring:
  - 1. Clear strategy
  - 2. Ability to walk in the shoes of candidates
  - 3. Use of high-ROI candidate identification tools
  - 4. Compelling message
  - 5. Carefully executed interview process
- **❖ Assumption:** hire to build a firm-wide BD culture

## **Step 1: Defining the Opportunity**



Know what you want and why:

What strategic needs will position meet?

How does role fit into business plan?

How will you measure success?



Answers should be reflected in position description



#### **Think Through**



- **❖** Title
- Reporting hierarchy
- Key performance indicators (KPIs)
- Position within the leadership structure
- Ownership opportunities, if appropriate





#### **Craft a Solid Pitch**

- Position firm/opportunity to candidates
- Crisp messaging regarding:
  - -Your firm and aspirations
  - -Strategic rationale for search
  - -What you're looking for and why
  - -Expectations and success metrics
  - -Ownership/leadership potential



#### **Craft a Solid Pitch**



#### Crisp messaging (cont.):

- -Why candidate should be motivated
- -Firm culture
- -Your strategic plan and process
- -Approach to BD and marketing
- -High-profile clients/projects
- -Comp range and benefits







## **Step 2: Research and Prep**

#### Do your homework:

- Strategy should hinge on carefully identifying potential candidates and pursuing them
- The scoop about job postings
- Develop target list of competitors you respect





#### Identify target candidates:



- Tap network—including clients and business partners
- Network through professional associations
- Look for candidates who present; serve on committees (particularly for mkt/BD folks & practice builders)
- LinkedIn (Rich: TreanorHL case study)







LinkedIn: what to look for

- Robustness of profile
- Outreach activity (high # of connections)
- Participation in industry or market via talks, articles, social media
- Do they follow industry groups to stay current?
- Robust recommendations from clients, partners, colleagues
- The scoop on LinkedIn endorsements







#### Establish a clear process:

- If not working with executive search consultant, internal point person must manage search
- Distill pitch into compelling elevator speech prior to outreach
- Schedule confidential screening calls with candidates
- Don't ignore red flags in the communication process!
- \* Be sure to get personal e-mail and cell (Rich: case study)
- Don't stop at "no"! (Rich: CD case study)





#### Key questions you may not think of:

- Reason for leaving each past position (why ask?)
- Status of their job search:
  - If you don't ask, you won't get!
  - Which firms and at what stages
  - Offers on the table/anticipated and timeframes
- Existing comp package





#### **Step 3: Interview Process**

#### Establishing a clear process (cont.):

- Consider scheduling an informal "get-to-know" meeting for promising candidates and assess:
  - Questions they ask
  - Homework they did
  - Cultural fit
  - How they'd interact with clients and staff
  - Rich: Case study (the deal-killer question)







## **Step 3: Interview Process (cont.)**

- Proceed with next round of interviews, if appropriate
- Aim for 2-3 candidates—avoid putting all eggs in 1

Tips for successful interviewing:

- Set a schedule and stick to it—avoid delays
- Stay in regular communication with candidates
- 360-degree debriefs







## **Step 3: Interview Process (cont.)**

#### Tips for successful interviewing (cont.):

- Consider group interviews:
  - Demonstrates ability to think on one's feet
  - Allows interviewers to compare notes
- Respect confidentiality (Rich: case study)
- Study candidate's background info (resume; LI profile; online presence) prior to interview





#### **Step 4: The Offer**

- Best offer coming out of the gate (Rich: case study)
  - Small details can be negotiated
- Don't let offer stage languish
- Initiate background check (if applicable) early





## **Step 5: Onboarding**

- Start onboarding early (if done right; begins with initial conversation)
- View onboarding as ongoing vs. post-hire activity:
  - -Base your pitch on reality
  - -Highlight your culture
  - -Follow through on all promises throughout entire process!



#### **Other Advice**



- Be wary of being played during the hiring process
- Be wary of countering when a strategic hire threatens to leave (Rich: case study)
- Consider using an outside third party:
  - More leverage in asking questions and gathering intel
  - Candidates will be more honest
  - Will keep process on track



#### **Questions?**



Want more tips, resources, case studies, and best practices? Opt into The Friedman File.

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