ACEC Briefing On OPEO Activities December 14, 2022

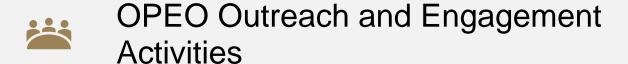
ANDREA D'AMATO, ASSISTANT SECRETARY

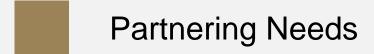
KATE RILEY, OPEO

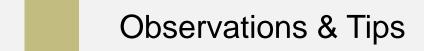
CARRIE LAVALLEE, HIGHWAY CHIEF ENGINEER

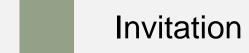
Agenda











LOADING.

Virtual Meeting - Update

- OPEO accessible services research and support
- Consultants focus on skills you bring to projects development and execution
- ☐ Build upon our partnership to enhance complementary not competitive skills
- □ Public project meetings will stay virtual until further notice
- □Piloting new hybrid techniques and tools

Notable OPEO Process Changes

- ☐ Taking the lead on internal coordination and external outreach to:
 - MPOs/RTAs
 - RMV
 - Target Populations: Disability, Age/Elders, and Cultural Groups
- □ Prepare zoom, outreach and QR codes for PPX deck
- □Conduct the pre-recordings and accessibility checks one week prior to event





OPEO - Building on Services

Definition of OPEO- Office of Public Engagement and Outreach

- Outreach brings more voices to the table who have not traditionally had a seat – targeting underserved as opposed to municipal and advocacy unless otherwise directed by the PM
- Engagement encourages more valuable interactive input from the community

Expanded Team Nearly in Place

- □ Kate Riley New Manager, OPEO
- New Program Coordinator Position Coming in January
- One additional position coming soon after



OPEO - Building on Services

A larger, more versatile and complete OPEO team means:

- ■Broader outreach capabilities
- More meaningful, dynamic engagement
- □Ability to support PMs for all meeting types, including in-person (and soon hybrid)





Partnering Needs

Building on our outreach

- Advise on identifying underserved and target populations during preparation meetings
- Assist in outreach to local municipalities, utilities, and advocacy groups as directed by PM





Partnering Needs



Building on our engagement

- Secure necessary accessibility services when requested
- Prepare the technical portions of the presentation deck and make sure it follows accessibility guidance and rules
- Offer opportunities for better engagement during meetings (polls, interactive meeting features)
- □ Send slide deck minimum of three (3) days prior to OPEO coordinator to enable preaccessibility check, and posting prior to event



Observations and Tips

Creating Slide Decks

- ■Use the most current version of template from PM as these are accessibility checked and compliant -- Please don't reuse an old deck
- ☐ Follow guidelines for creating technical portion of slide deck
- ☐ Use plain language whenever possible
- Maximize space on each slide with larger photos and text
- ☐ Use the notes section for detailed descriptions of slides



Observations and Tips

Support Before/During Meetings

- □ Participate in rehearsals and make the team aware of any local issues with the project
- ☐ Be a co-host in case of technical difficulties
- ☐ Be prepared to answer questions as directed by the PM
- □ Look directly into the camera when addressing the audience
- ☐ State you name before answering a question
- ☐ Use simple terms whenever possible and limit acronyms





Going Forward

BRIEFINGS AVAILABLE UPON REQUEST